b)

1. … the cpu can only fit in one way
2. … apply more pressure than on other components
3. … on a plastic bag on even ground
4. … apply pressure on top of the ram
5. … remove them before installing the motherboard in the case
6. … tighten the screws with your fingers before using a screwdriver

c)

1. Align lineup
2. Lower drop
3. Insert put into
4. Mount put onto
5. Disassemble take apart
6. Secure tighten